



Do you receive a legacy benefit?

**Housing
Benefit**

**Income-
related
Employment
and Support
Allowance
(ESA)**

**Income-
based
Jobseeker's
Allowance
(JSA)**

**Child Tax
Credits
(CTC)**

**Working
Tax
Credits
(WTC)**

**Income
Support**

What you need to know

Universal Credit is replacing these 6 benefits. The DWP intend to get everyone in Gateshead on legacy benefits onto Universal Credit before the end of 2024.

Universal Credit may be less than your current entitlement. Where this applies, the DWP has introduced something called 'Transitional Protection'.

What is Transitional Protection?

Transitional Protection tops up your Universal Credit to the same level of income that you are used to.

You will receive a letter from the DWP inviting you to apply for Universal Credit by a deadline date. This letter is known as a Managed Migration letter.

If you move to Universal Credit before receiving your Managed Migration letter, you won't be entitled to Transitional Protection, so do not take action until you receive this letter.

If you have received the letter, we advise you to act quickly, as you will be given 3 months from receiving the letter to apply for Universal Credit with Transitional Protection in place.

For more information on Managed Migration and moving from the old benefits system to Universal Credit, please scan the QR code.



**citizens
advice**

Gateshead